

6th Annual DIA Hospital Education Program



April 28, 2015

Register Today!



Just Culture: Moving Beyond “No Harm/No Foul”

When

Tuesday April 28, 2015
8:00 a.m. - 4:00 p.m. CDT

Where

Holiday Inn Des Moines -
Airport/Conference Center
6111 Fleur Drive
Des Moines, IA 5032

Note: a block of rooms have been reserved at the hotel for a cost of \$97 per night. Please make your reservation prior to April 7.

Join us for a day with nationally recognized speaker, David Marx, JD

Marx currently leads Outcomes Engineering in the development and implementation of values supportive practices and culture within high consequences organizations.

Participants at the conference will be able to:

1. Demonstrate the link between system safety and workplace justice
2. Understand human fallibility and free will, and how systems can be designed around that fallibility
3. Build competency around the three manageable behaviors; human error, at-risk behavior, and reckless behavior
4. Build competency around the three duties; duty to avoid causing unjustifiable risk or harm, duty to follow a procedural rule, and duty to produce an outcome
5. Identify the outcome bias and its negative impact on system safety (no harm - no foul)
6. Understand the steps in implementing a Just Culture



Telligen, under contract with the Iowa Department of Inspection and Appeals Health Facilities Division, is hosting this educational event.

To Register:

Mary Beth Sorensen
515-273-8806
msorensen@telligen.com
<http://tinyurl.com/nndd464>